#### **WIRRAL COUNCIL**

#### **CULTURE, TOURISM AND LEISURE OVERVIEW AND SCRUTINY COMMITTEE**

#### 14 JUNE 2007

#### REPORT OF THE DEPUTY CHIEF EXECUTIVE/DIRECTOR OF CORPORATE SERVICES

#### YEAR END PERFORMANCE MONITORING REPORT

#### 1. Executive Summary

1.1 The purpose of this report is to inform Members of the year end performance of the Tourism and Marketing division within Corporate Services.

#### 2. Background

2.1 On 6<sup>th</sup> April 2006, Executive Board agreed the timing and content of the financial and performance monitoring reports to be submitted to the Cabinet and Overview & Scrutiny Committees during 2006/07. This report was identified as a key part of the monitoring process as it will form the foundation for departmental plans and highlight to members any major resource requirements.

#### 3. Performance Summary

There are 2 Corporate Plan Performance Indicators (PIs), selected by the council which allow progress against the corporate objectives to be measured, for the Tourism and Marketing division.

3.1 Direction of travel summary

% Pls	No of PIs	Direction of travel
100%	2	Improved
100%	2	

#### 3.2 Target summary

% Pls	No of PIs	Category	Description
50%	1	Green	Within +/- 5% of the target
50%	1	Amber	Within +/- 5-10% of the target
100%	2		

#### 4. Financial and Staffing implications

4.1 Any financial or staffing implications arising directly from this report will be contained in the relevant sections of the report.

#### 5. Equal Opportunities implications

5.1 Equal opportunities is an important consideration in the way that we deliver all of our services.

#### 6. Human Rights

6.1 There are no human rights implications arising directly from this report.

#### 7. Local Agenda 21

7.1 There are no LA21 issues arising directly from this report.

#### 8. Local Member Support Implications

8.1 There are no local member support implications arising directly from this report.

#### 9. Background Papers

9.1 The following background papers were used in the preparation of this report:

Cabinet 20th February 2006 – Departmental Plans 2006/07 – 2008/09

#### 10. Planning implications

10.1 There are no planning implications arising directly from this report

#### 11. Community Safety Implications

11.1 There are no community safety implications arising directly from this report.

#### 12. Recommendations

12.1 That Members note the year end performance for the Tourism and Marketing Division within Corporate Services.

#### J. WILKIE

Deputy Chief Executive/Director of Corporate Services



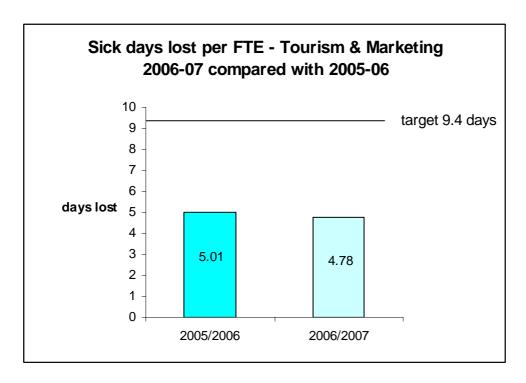
## CORPORATE SERVICES DEPARTMENT

Tourism & Marketing - Emma Degg

# YEAR END PERFORMANCE MONITORING REPORT 2006/2007

#### 1. MANAGEMENT OF RESOURCES

#### 1.1 Sickness statistics



There has been a 4.60% improvement in the sickness figures for the Tourism & Marketing division during 2006-2007; the target of 9.4 or below has been met.

#### 2. PERFORMANCE SUMMARY

There are 2 corporate plan performance indicators (PIs), selected by the council which allow progress against the corporate objectives to be measured, for the Tourism and Marketing division within Corporate Services.

#### 2.1 Direction of travel summary

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### 2.4 Full list of performance indicators reported at year end (2)

PI Number	Title	2005/2006 Actual	2006/2007 Actual	2006/2007 Target	On Target		Comments / Corrective Action
6080	Number of attendees at Wirral events.	311150	464458	433757	Amber	1	
6203	Average spend of visitors to the Borough	£18,074,654	£19,353,964	£18,436,141	Green	1	